

HSF Kramer — AI Data & Security

AI at HSF Kramer

At HSF Kramer, we are committed to harnessing the transformative power of artificial intelligence while maintaining the highest standards of legal excellence, ethical conduct, and client service.

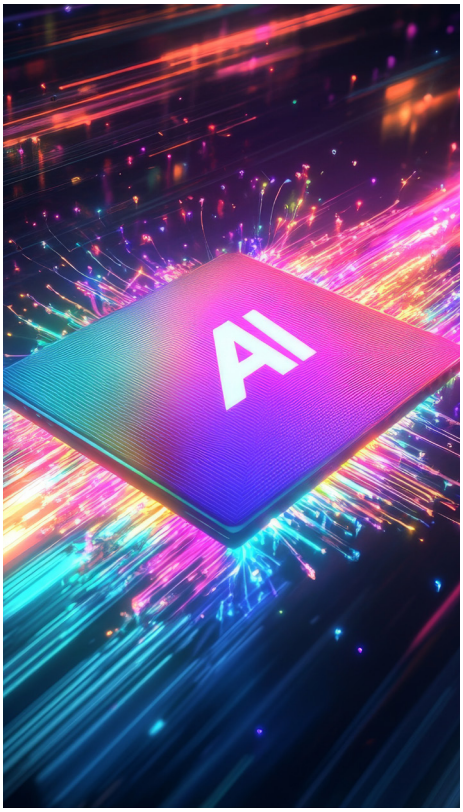
AI technology has been part of our service delivery for over a decade, supporting our work across transactional and contentious matters. Our legal technology stack features AI tools including machine learning, expert systems, and Generative AI (GenAI) systems that drive efficiencies, productivity gains, and optimise client collaboration.

We use these tools on support tasks summarisation, translation, insights generation, and review. Our technology stack allows us to enhance our client service and delivery, with tangible benefits including faster turnaround, sharper advice, broader and deeper data enrichment, and tailored workflows. These tools form part of our approved suite and are configured to ensure your data is kept secure and is never used to train AI models.

Our approach to AI is guided by our AI Charter, which commits us to harnessing the transformative power of artificial intelligence while maintaining high standards of legal excellence, ethical conduct, and client service. Our people remain accountable and responsible for all AI-assisted work product, and oversight is a foundational priority; outputs are reviewed and validated by our lawyers in each part of the workflow.

Our approach to onboarding and using AI tools - data security, compliance & controls

Security, privacy, and governance review procedures, and capability performance evaluations are at the heart of our GenAI strategy and policy and our vendor and tool onboarding. In parallel, we run broader AI literacy programmes and AI tool specific training. Our focus is on the safe and responsible use of AI.



Our AI Governance review processes

The firm has a dedicated AI Leadership Team at board level, and an AI risk assessment forum which brings together subject-matter experts from technology, security, legal and regulatory, privacy, enterprise architecture, product and data, and procurement.

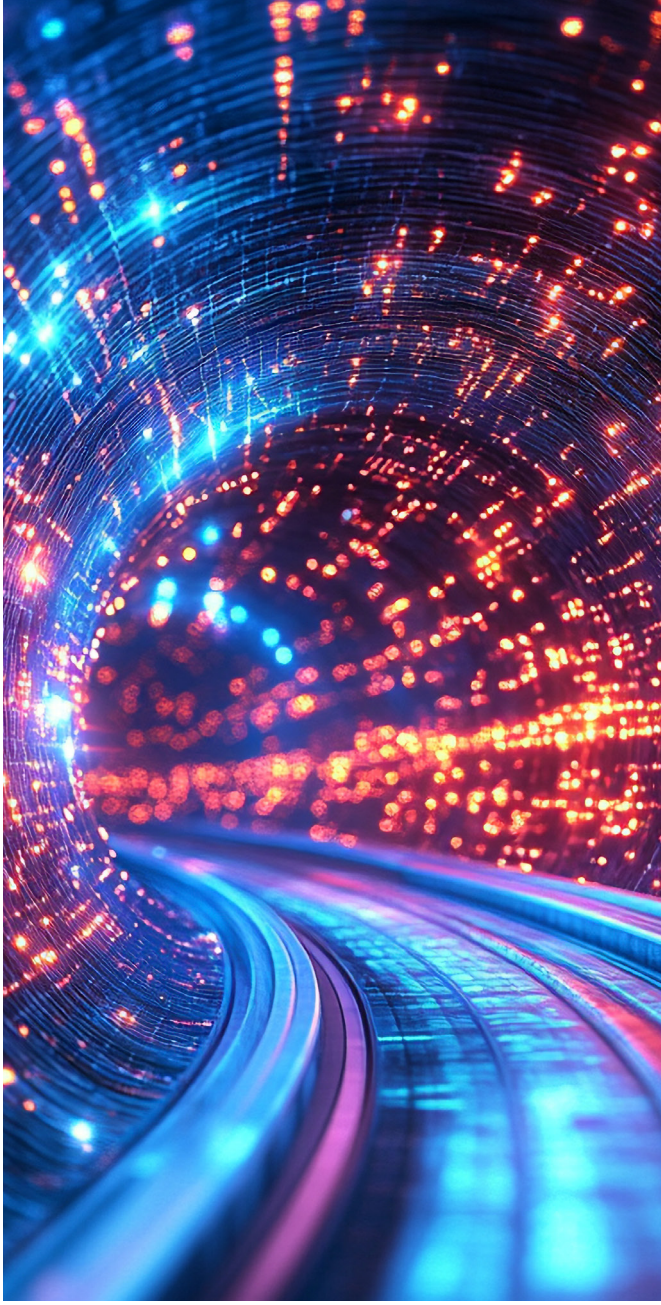
AI tools and use cases, whether developed in house or procured from third parties are assessed before deployment against security, privacy, legal/professional ethics, technical fit, and vendor risk criteria. We will only approve the use of tools for the delivery of legal services that meet the following criteria:

1. **Responsible AI by design**: AI solutions that provide traceability and facilitate appropriate human oversight, and are compatible with our ethical principles.

2. **Robust security, privacy and data protection**: AI solutions that appropriately keep our and our client's data safe. We review encryption, access controls, vulnerability management, incident response, and data governance, privacy protocols, referencing recognised standards to safeguard client and firm information.

3. **Legal, regulatory, and professional compliance**: AI solutions that process our and our client's data in compliance with applicable laws and professional obligations.

4. **Vendor and contracting safeguards**: AI solutions that successfully undergo our security due diligence and contract review to ensure appropriate protections, including restrictions on model training with client data.



Our AI literacy training

The firm has a dedicated AI Responsible Use Policy which provides clear guardrails for our employees around the use of our AI tools, and which restricts use of client confidential information in public generative AI tools. Understanding of this policy and associated AI usage risks are supported by AI training as part of our AI literacy compliance programme.

In addition, our staff are provided with bespoke training and guidance on the individual AI tools we approve for use in the delivery of legal services, to support responsible use of our approved tools.

Connect with us

If you would like to discuss our firm's use of AI and our governance processes, please reach out to aicoe@hsfkramer.com.

Key Contacts:



Ilona Logvinova
Chief AI Officer
ilona.logvinova@hsfkramer.com



Maguelonne de Brugiere
Associate Director Responsible AI and Governance
maguelonne.debrugiere@hsfkramer.com



David Robinson
Director IT Security
david.a.robinson@hsfkramer.com

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